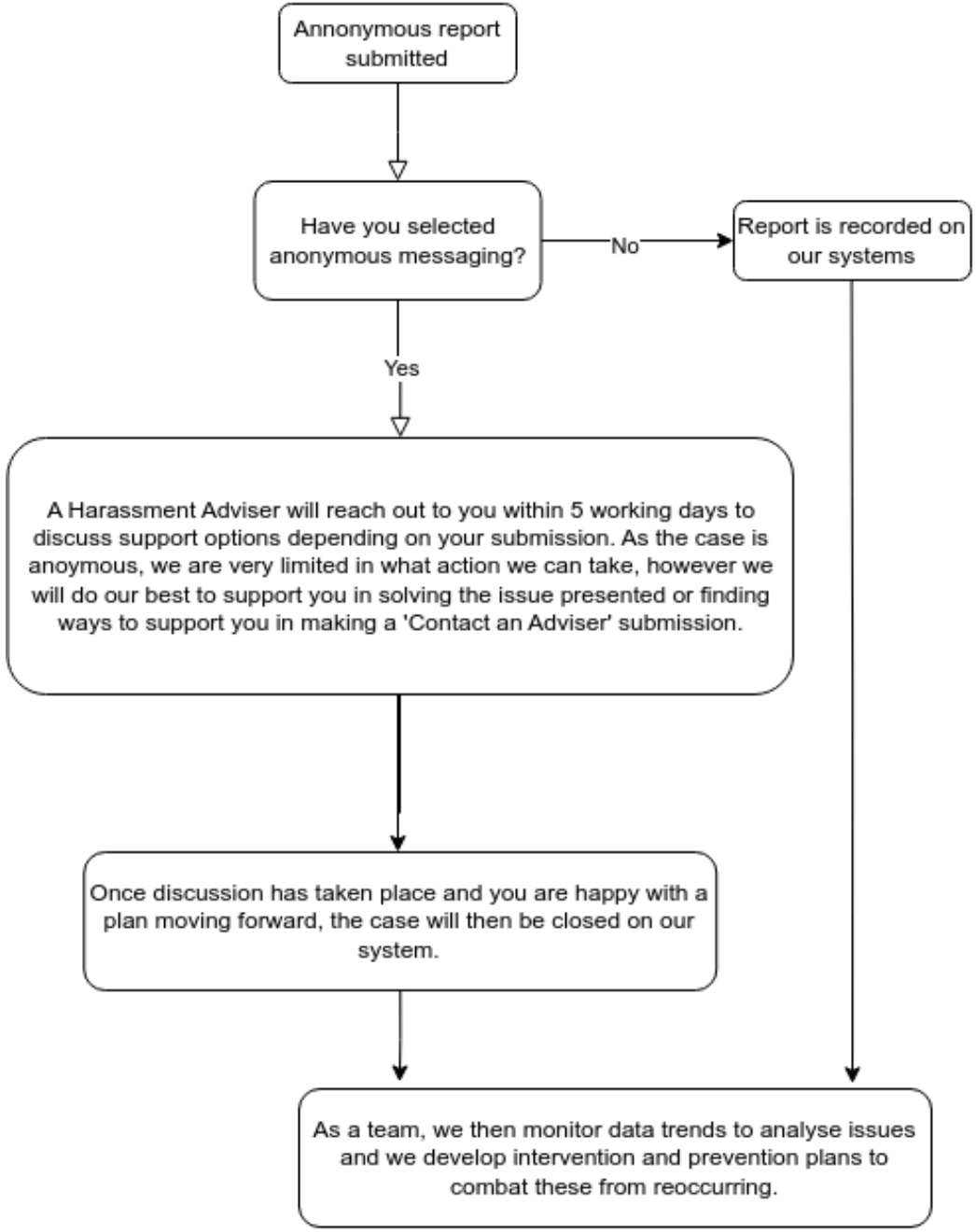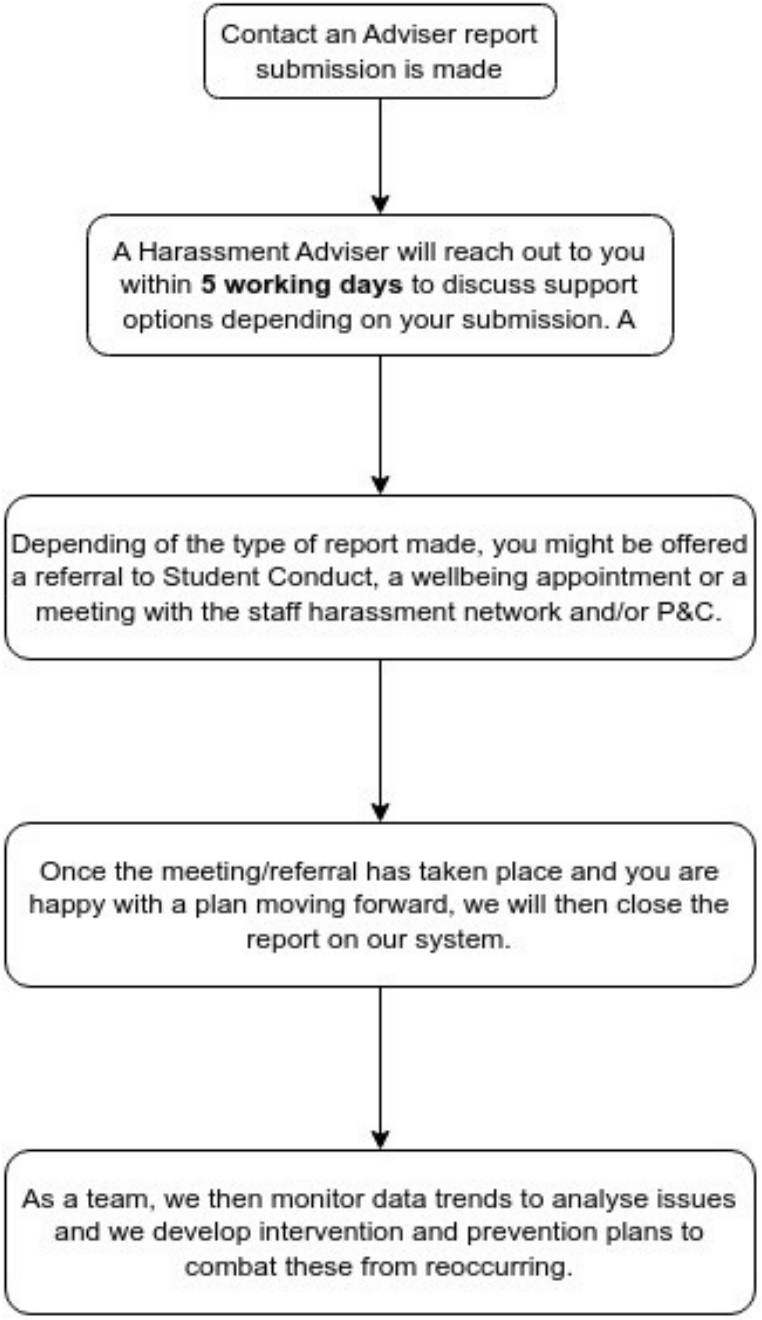How Report & Support works: