REPORT + SUPPORT
VISITOR FLOWCHART

The Open University

Report received from visitor via Report + Support.

Report submitted anonymously

Report submitted with contact details

Report routed to Equality, Diversity & Inclusion (EDI) team for monitoring purposes only. The process for this is available here: EDI Process Map

Report routed to the Equality, Diversity & Inclusion (EDI) Team.

Report about Staff or Visitor

Report about Student

If the report is about a member of Staff or a Visitor then the report will be routed to the Employee Relations Case Manager (ERCM) team. Where this process will be followed: Staff Flowchart

If the report is about a Student then the report will be routed to the Student Safe Space Reporting Team (SSSRT). Where this process will be followed: Student Flowchart